

**SPECIAL TERMS AND CONDITIONS OF SALE APPLICABLE TO THE TICKETS MADE AVAILABLE BY RWCL
TO WORLD RUGBY STAKEHOLDERS**

VALID FOR ALL RUGBY WORLD CUP 2023 MATCHES

1. SCOPE AND ENFORCEABILITY OF THESE SPECIAL TERMS OF SALE (T&Cs)

These Special Terms and Conditions contain the terms and conditions which apply to you ("the BUYER") when you purchase one or more tickets ("the Ticket" or "the Tickets") for any matches of Rugby World Cup 2023 (hereinafter "Rugby World Cup 2023 match") from Rugby World Cup Limited (hereinafter "RWCL"). These Ticket(s) can be requested by logging into your ticketing account on the dedicated website (the Client Ticket Portal at <https://ctp.rugbyworldcup.com>, hereinafter the "CTP"), and placing an order with RWCL.

These T&Cs apply to any BUYER, and to any BENEFICIARY (i.e. any person that benefits, in any way whatsoever, from a Ticket acquired by the BUYER), each of whom are referred to as a " **HOLDER**". RWCL and/or the Comité d'Organisation FRANCE 2023 (hereinafter "FRANCE 2023") is entitled to modify the T&Cs from time to time, without notice. The version of the T&Cs that is applicable is the version accepted on the date on which the Ticket is acquired. The BUYER agrees to ensure and confirms that the HOLDER will comply with these T&Cs.

The BUYER's placing of any order on the CTP is confirmation of the BUYER's full acceptance of these T&Cs. The validation of the Ticket, and the HOLDER's entry into any precinct of a stadium, are further confirmation of the HOLDER's irrevocable acceptance of the terms and conditions which are applicable in the stadiums in which Rugby World Cup 2023 matches will take place (the "Stadium Rules and Regulations"), which will be sent by email to the BUYER, who shall then send them to the HOLDERS. The Stadium Rules and Regulations are also displayed at the entrance of each stadium, as well as available to view on the website of France 2023 (tickets.rugbyworldcup.com). Any HOLDER who does not comply with these Stadium Rules and Regulations may be denied access to the stadium or may be expelled from it without being entitled to claim a refund for their Ticket. These T&Cs will prevail over the provisions of the Stadium Rules and Regulations in case of any conflict.

Any terms that conflict with these T&Cs or the Stadium Rules and Regulations, such as any other contractual terms, are unenforceable against RWCL and/or FRANCE 2023. No special terms and conditions will prevail over these T&Cs, unless the parties expressly provide otherwise. Certain categories of Tickets e.g. Gold price category Tickets, Tickets with hospitality, and/or Tickets as part of the Tournament Guest Programme may be subject to special terms and conditions of sale that differ from these T&Cs.

2. ACQUIRING AND DELIVERY OF TICKETS

2.1. Ticket ordering terms

The BUYER will submit a request for Tickets on the CTP (the "Ticket Request"), selecting the type and number of Tickets desired.

Only a Ticket Request submitted via the CTP will be reviewed and orders will not be accepted via email, by telephone or any other medium unless otherwise agreed in writing by RWCL.

The Ticket Request does not in itself bind either the BUYER or RWCL and/or FRANCE 2023, in any way whatsoever.

Upon receipt of a Ticket Request, and depending on the availability of the Tickets requested, RWCL may (i) either confirm in full or part the Ticket Request, (ii) or contact the BUYER with alternative options.

If/when the Ticket Request has been confirmed by RWCL, RWCL will send to the BUYER, an order by email for the products agreed upon between the parties.

Tickets may be requested via the BUYER's ticketing account on the CTP, according to the timelines that will be defined by RWCL. RWCL will be entitled to curtail or to extend the timelines during which the Tickets can be acquired, at any point in time, by any means and/or on any medium and via any intermediaries whatsoever.

RWCL will be solely responsible to decide the channels and timeframes within which the Tickets are distributed.

RWCL may impose quantity limitations on orders of certain matches and/or price categories

Any Tickets that are obtained via a distribution channel other than those authorised by RWCL will be null and void and may be cancelled without the HOLDER being entitled to any refund.

2.2. Payment methods

Authorised methods of payments are bank transfer and/or payment card. Applicable method of payment will be determined by RWCL.

Any payment delay or failure to pay in full will automatically lead to the cancellation of the proposed order. If cancelled, the Tickets forming part of the proposed order will be offered to another stakeholder and any sums already paid will be reimbursed. Once the BUYER has paid for the order, they will receive an order confirmation by email

Payment in full is due to FRANCE 2023, unless otherwise agreed with RWCL. In this case, the BUYER shall pay one hundred percent (100%) of the price of the Ticket(s) upon receipt of the Ticket confirmation or receipt of the invoice. Once the BUYER has paid for the order, they will receive an order confirmation by email and no further changes can be made to the order.

The BUYER is responsible for all fees and transaction charges associated with all payments, including bank transfers from their bank as well as those charged by FRANCE 2023's bank.

2.3. Ticket price

Ticket prices will be provided in Euros, including taxes and will be outlined on the CTP. RWCL and/or FRANCE 2023 is entitled to modify its policy and terms of sale at any time, without notice.

The Tickets will be charged at the rates that are in force at the time of confirmation of the order. The Ticket price will include VAT and any other taxes, as well as any applicable management fees.

Where a Ticket is cancelled for whatever reason, any charitable donations will not be reimbursed.

2.4. Ticket distribution

Once Tickets have been paid for in full and made available by RWCL, the Tickets will be available for the BUYER to access from their ticketing account on the CTP.

For environmental reasons, Tickets will be delivered primarily in the form of an electronic Ticket (“e-Tickets”). Mobile Tickets (“m-Tickets”) may also be delivered at the discretion of RWCL.

The e-Tickets must be printed out in portrait mode on blank sheets of white A4 paper without altering the size of the printout, using an inkjet or laser printer. No other medium (e.g. tablet, computer, smartphone, mobile telephone) may be used to present the Tickets, unless otherwise agreed in writing by RWCL. Any Ticket that is only partly printed out, or is soiled, damaged or illegible, will not be considered valid and may not therefore grant its HOLDER access to the stadium.

FRANCE 2023 and/or RWCL is entitled to cancel, without notice and without any refund, any purchase of a Ticket that might involve a risk of fraud, such as in case of fraudulent use of a payment card, or in case of a breach of the security of Rugby World Cup 2023.

The Ticket distribution policy will be developed and BUYERS will be notified when Tickets will be made available on the CTP.

Seats will be allocated by RWCL according to the price category selected and acquired by the BUYER. No changes to seat locations can be made and RWCL’s decision on seat locations is final.

2.5. Terms of use of the Tickets

Each Ticket will only be valid for the match and match date and time stated on the Ticket or, in case of a postponement, on the date of the postponed match. Tickets are neither exchangeable or refundable and cannot be resold on the official resale platform of FRANCE 2023.

Each Ticket will be registered and electronically delivered in the name of the BUYER, and where applicable, in the name of the HOLDER.

The BUYER is strictly forbidden, without the prior and express written consent of RWCL and/or FRANCE 2023, to combine the Tickets with collective travel services to and/or from the stadium hosting the match or any other relevant venue, and/or with hospitality services.

Similarly, without RWCL and/or FRANCE 2023’s prior and express written consent, the BUYER is strictly prohibited from associating the Tickets with a collective service similar to hospitality (i.e. meals and/or drinks) in the immediate surrounding of the stadium hosting the match or within the stadium precincts, without RWCL and/or FRANCE 2023’s prior and express written consent.

In order to be able to enter the stadium, any HOLDER, even if they are under-age, must present their Ticket at one of the checkpoints implemented, together with an identity document in their name (national identity card or current valid passport). In the absence of these credentials, entry to the stadium may be denied.

In the case of m-Tickets, the HOLDER must carry a functional mobile terminal (such as a smartphone) that enables the reading of the bar code of the m-Ticket on its screen.

FRANCE 2023 and/or RWCL disclaims liability in case of loss or theft of the mobile terminal on which the m-Ticket is stored, or in case of a malfunction of the mobile terminal (due for instance of a discharged battery, not being able to display or retrieve the m-Ticket, a breakdown of technical failure

of the mobile terminal, not being able to connect to the Internet). If need be, and if permitted by RWCL and/or FRANCE 2023, the HOLDER of an m-Ticket may make contact with the customer service officers at the stadium to have their Ticket printed on a physical medium.

Any exit from the stadium will be final. The HOLDER will not be permitted to re-enter the stadium.

2.6. Customer service

BUYERS are invited to directly contact RWCL for any queries related to Tickets distributed by RWCL at ticketingteam@worldrugby.org. RWCL will only be able to assist with ticketing queries directly from BUYERS.

3. PROHIBITION ON RESALE OF TICKETS/RESALE PLATFORM

It is strictly forbidden to sell, transfer or offer to sell or transfer (for example on websites, in the immediate surroundings of the stadium or within the stadium precincts), in any way or form, whether free of charge or in return for consideration, any Tickets which is only for the use of the BUYER or their HOLDER, without first securing the express consent of FRANCE 2023 and/or RWCL. In any event, the BUYER undertakes to comply with the T&Cs and the Stadium Rules and Regulations and hereby guarantees that any HOLDER shall consent to the T&Cs and the Stadium Rules and Regulations and shall comply fully with them.

It is not permitted to sell Tickets distributed by RWCL on the France 2023 official resale platform at tickets.rugbyworldcup.com. In order to avoid black market sales, RWCL or an entity authorised by RWCL is entitled to rescind, without notice and without any formalities, any order for Ticket(s) that are subsequently resold or transferred without the express written consent of RWCL. If this happens the order will be cancelled, the HOLDER will be denied entry to the stadium, and civil or criminal action may also be taken against them. The price of the Ticket(s) including any applicable fees or the charitable donation will not be refunded.

Please note, in this respect, that article L. 313-6-2 of the French Criminal Code provides as follows: *“the sale, the act of offering for sale or displaying with a view to a sale or transfer, or the provision of the means required to sell or transfer tickets to a sports, cultural or commercial event or to a live performance, on a regular basis, without the authorisation of the producer, the organiser or the owner of the rights to the event or performance in question, shall be punishable by a fine of € 15,000. This shall be increased to a fine of € 30,000 in case of repeat offending.”*

4. RESPONSIBILITY OF THE HOLDER

The HOLDERS are responsible for their Tickets. Tickets shall not be refunded or exchanged (including in case of loss, theft or destruction) and no duplicate will be issued.

5. ACCESS TO THE STADIUM

Only persons who are in possession of a Ticket (including children) may access the stadium. Any person who is not in possession of a Ticket may be refused entry and/or expelled from the stadium. HOLDERS must keep their Tickets in their possession at all times. Any exit from the stadium will be considered as final. The HOLDERS undertake to comply with the safety measures implemented by FRANCE 2023 as well as with the Stadium Rules and Regulations where the match is taking place. Any breach of these

measures may lead to the expulsion and prosecution of the HOLDER and in this case, they will not be entitled to receive a refund for their Tickets including any applicable fees or the charitable donation.

Access to the stadium will be prohibited to minors aged under 16 unless accompanied by an adult.

FRANCE 2023 reserves the right to request that, upon entering the stadiums, holders of Tickets earmarked for wheelchair users and people with additional accessibility requirements provide evidence that they meet the requisite criteria to use this kind of Ticket.

For reasons of safety (such as to prevent terrorism) and public health (such as to take protective measures against an epidemic like Covid-19), FRANCE 2023 may take exceptional measures that might slow down access to the precincts of the stadium, which BUYERS and HOLDERS acknowledge and consent to. Access to the stadium may be restricted to carriers of the documents required by the public health authorities on the date of the event (such as a health pass or a vaccine passport).

Anyone showing clear signs of intoxication or of being under the influence of drugs will be denied access to the stadiums.

Any person entering the stadium may be made to undergo a pat-down body search and may be requested to show the objects that they are carrying. These pat-down body searches may be carried out by any agent of the organiser of the event who is approved by the regional licensing board (*"commission régionale ou interrégionale d'agrément et de contrôle"*), in accordance with the prevailing and applicable legal and regulatory provisions. Anyone who refuses to submit to these checks or to follow the instructions issued by the personnel in charge of ensuring the application of these measures will be denied entry to the stadium and will not receive a refund of the price of their Ticket.

The HOLDERS are advised to regularly consult the official website of the Tournament and the Stadium Rules and Regulations, in order to best prepare their visit to the stadiums.

6. SAFETY RULES IN THE STADIUMS

A person carrying objects featured in any list of objects prohibited by law (such as the provisions of article L. 332-8 of the French Sport Code and article 132-75 of the French Criminal Code) or by the Stadium Rules and Regulations may be denied access to the stadium or ejected from the stadium, and the price of their Ticket will not be refunded. The HOLDER undertakes to comply with the law and with the rules applicable to safety within sports venues.

If a HOLDER fails to comply with the rules governing prohibited behaviours and prohibited objects that are defined below, they may be denied access to the stadium, and the price of their Ticket will not be refunded.

Please note in this respect that article L. 332-1 of the French Sport Code provides as follows: *"in order to ensure the security of sports events, the organisers of these events may refuse to issue or may cancel the issuing of tickets to these events or deny access to them to any persons who have violated or who violate the provisions of the general terms of sale or of the internal rules that relate to the security of these events. To that end, the organisers may automatically process personal data pertaining to any of the violations mentioned in the penultimate section of this article, in keeping with terms laid down by a circular issued by the French Conseil d'Etat acting pursuant to a duly justified opinion issued and published by the French data protection authority, the CNIL."*

HOLDERS are barred from accessing the precincts of a stadium while in possession of the following elements:

- Propaganda material of a racist or xenophobic nature or constituting an incitement to violence. This also applies to the wearing of clothing or insignia of a racist or xenophobic nature or constituting an incitement to violence. FRANCE 2023 rejects any group that encourages any form of violence and that displays symbols that might incite others to engage in this kind of behaviour.
- Any advertising, commercial, political or religious elements whatsoever, such as banners, boards, symbols or fliers.
- Any weapons, such as knives, sharp objects, bars, firearms, or any dangerous object, including umbrellas.
- Laser pointers.
- Aerosol sprays, corrosive substances and colorants.
- Glass objects, any kind of bottle, bowl, can or receptacle made out of a material that is fragile, particularly hard or that poses a risk of bursting, as per the definitions of such items in the prevailing and applicable laws, as well as any object weighing more than 500 grams or any receptacle with a volume greater than 500 ml. Smaller receptacle may be authorised but their caps must be removed.
- Large sized objects, such as step ladders, stools, chairs, cardboard boxes or suitcases (no safety deposit facilities will be provided).
- Any torches, rockets, fireworks, smoke bombs or any other pyrotechnic device.
- Alcoholic drinks or any type of recreational drug.
- Animals (with the exception of guide dogs).
- Helmets of any kind, electric vehicle batteries, prams.
- Wireless devices that emit radio waves (such as cell phone signal jammers, radio scanners and walkie talkies, wi-fi routers (wireless local networking devices)), with the exception of personal mobile phones and wireless receivers (such as radios).
- Noisy mechanical devices, such as megaphones and horns operated using compressed air.
- Drones.
- Selfie sticks, cameras and video cameras for commercial purposes.
- Objects that might compromise or disrupt the experience and enjoyment of the other spectators, such as large flags, oversized hats, large umbrellas, whistles, vuvuzelas, musical instruments, horns, etc.
- Any object that FRANCE 2023 considers to be dangerous, noxious and/or illegal, or that may be used as a weapon or a projectile or that might compromise or interfere in any other way with the safety of any person or the security of the venue.

Only hollow, flexible plastic poles with a maximum length of 70cm may be brought into the stadium without prior authorisation.

Similarly, it is forbidden:

- to scale or cross any fences, barriers or other elements designed to contain or segregate the audience;
- to engage in races, stampedes or slides;
- to enter onto the playing field or enter any other unauthorised area of the stadium;
- to sell or to hand over, on the precincts of the stadium or in its immediate surroundings, any promotional or commercial item or object without the prior authorisation of FRANCE 2023.

FRANCE 2023 is entitled to ask the HOLDER to produce a copy of this authorisation upon entering the stadium or at any point in time during their presence in the stadium; and

- to bring and/or to keep the balls used in Rugby World Cup 2023 matches.

Spectators must at all times follow the instructions issued by the police, the members of the security detail, the fire brigade, the stewards, the medical personnel, or announced over the stadium's tannoy system. For reasons of safety and security, spectators must be prepared to change seats if the police, members of the private security detail or stewards order them to do so, even if they are asked to relocate to seats outside the zone that is in principle earmarked for them.

FRANCE 2023 is entitled to deny access to the stadium to any person whose clothing or behaviour might jeopardise the progress of the match. Respect for one another and fair-play are key values. Therefore, HOLDERS undertake in particular not to engage in any behaviour that might cause harm to other persons, to the event or to FRANCE 2023.

It is forbidden to jeopardise the progress of the match by holding an unauthorised event or demonstration within the stadium or nearby, whether the event or demonstration in question be of a commercial nature (including any "ambush marketing"), or of a militant or personal nature.

It is forbidden to conduct any sales activity whatsoever, to offer free of charge or in return for consideration, to sell or to hold items with the intention of selling them (such as, but not limited to, drinks, food, souvenirs, clothes, promotional and/or commercial items, printed materials), without the prior written authorisation of FRANCE 2023 and/or RWCL.

For safety and security reasons, parents are advised not to hold young children on their lap.

Spectators must at all times comply with the Stadium Rules and Regulations, which are available to view on the website of FRANCE 2023 (tickets.rugbyworldcup.com).

7. IMAGE RIGHTS

Any HOLDER authorises FRANCE 2023 and the operator of the stadium, free of charge, to record and to use images in which they appear, howsoever captured (photography, video, etc.) during the matches, on all media (without limitation in terms of quantity) and via any means of publication or broadcasting, worldwide and for the entire duration of the protection of the rights over same, with permission to assign these rights, for commercial or promotional purposes and/or for the purposes of showing the Rugby World Cup 2023 matches, the stadium and/or FRANCE 2023, and as part of the transmission of these matches by any medium whether current or future. FRANCE 2023 and/or RWCL is entitled to assign these rights freely to any third party of its choosing.

Any photographs taken or other recordings of sounds or images or capture or logging of any other information or data made by a HOLDER in a stadium may be used only for private and personal, non-commercial and non-promotional purposes. Apart from private and personal, non-commercial and non-promotional purposes, the HOLDER must not publish or broadcast at any time, over the Internet, on radio, on television and/or on any other form or type of media, whether current or future, any sound, image, description or result and/or statistics of a match (whether wholly or partly), including any content of this kind created, recorded or captured as a still or moving image by mobile phones or by any other form of wireless and/or portable terminal, nor aid or abet any other person in engaging in such activities.

8. SPORTS BETTING

In order to circumvent the risk of fraud in sports, it is forbidden to bet in any way whatsoever (electronically or otherwise) within the precincts of the stadium, on any elements, results or events linked to the sports event, or to use any means of communication (electronic or otherwise) to gather sports-related data intended for betting purposes. In the event of a violation of this prohibition, all requisite measures will be taken, ranging up to expulsion of the person involved from the stadium.

9. PROMOTIONAL AND COMMERCIAL ACTIVITIES

It is forbidden to use any Ticket as a means of promotional and/or commercial activities, such as (i) as a prize in any competition, charity sale, auction, competition, game, lottery, internal simulation operations and any similar activities, and/or (ii) an element of a sale linked to the provision of any services or the sale of any goods by the BUYER, a HOLDER or a third party, without first securing the express written approval of RWCL.

FRANCE 2023 and/or RWCL are entitled to bring any civil or criminal action that it shall see fit in case of a violation of these provisions.

10. VIDEOSURVEILLANCE

The HOLDER is informed that, for their safety and security, the stadium is equipped with a CCTV system that is monitored by French officers of the Police Judiciaire and whose images may be used in case of legal action or prosecution. Data subjects have a right to access the recordings throughout the timescale of retention of the images in accordance with the provisions of article L. 253-5 of the French Homeland Security Code. This right may be exercised by writing to the operations manager of the stadium involved or to the French Data Protection Authority (CNIL) at the following addresses: CNIL - 3 Place de Fontenoy - TSA 80715 - 75334 PARIS CEDEX 07.

11. DATA PROTECTION LEGISLATION

RWCL undertakes to process and to store any personal data that is entrusted to it in keeping with the provisions of and any other relevant data privacy legislation as applicable, as well as the European General Data Protection Regulation no. 2016/679 (the "GDPR") and any other relevant data privacy legislation as applicable for the purposes of the administration and the management of the provision of Tickets for the relevant matches and to keep BUYERS informed about the latest news and activities of RWCL. The HOLDERS are informed that they have rights of access, rectification, limitation, portability and erasure over this information in accordance with the GDPR (as mentioned above). Any person whose personal data is gathered also has the right to challenge, on legitimate grounds, the processing of their data, and the right to determine the fate of their data after their death. These rights may be exercised at any time by sending a request by post to the following address:

RWCL at 8-10, World Rugby House, 10 Pembroke Street Lower, Dublin, Ireland.

RWCL undertakes to deal with these requests within a timescale of one month following its receipt.

If a HOLDER believes, after contacting RWCL, that their data protection rights have not been complied with, they may send a complaint to the Irish Data Protection Commission.

For more information concerning the processing of personal data, please consult our privacy policy at https://ctp.rugbyworldcup.com/en/privacy_policy

12. LIABILITY OF FRANCE 2023 and/or RWCL

Insofar as this is permitted by law, FRANCE 2023 and/or RWCL disclaims liability for any damage and/or incidents beyond its control that occur during the event. If FRANCE 2023 and/or RWCL is held liable for such an incident, FRANCE 2023 and/or RWCL undertakes to refund the price of the Ticket(s) that the BUYER paid to FRANCE 2023 and/or RWCL, subject to the applicable rules and regulations.

Subject to the provisions of paragraph 13 below, FRANCE 2023 and/or RWCL will not be held liable in case of non-performance, late performance or partial performance of its obligations due to circumstances of force majeure, as defined by article 1218 of the French Civil Code, that results: (i) in the outright cancellation, the partial cancellation or the deferral of Rugby World Cup 2023, or (ii) the holding of Rugby World Cup 2023 behind closed doors or with a limited audience, compelling it as a result to cancel all or part of the Tickets ordered for Rugby World Cup 2023. If RWCL decides to hold a match behind closed doors, the HOLDER will be denied access to the stadium. For the avoidance of doubt, the following shall be considered as constituting force majeure: epidemics and pandemics (including Covid-19), and all decisions taken by government, administrative or judicial authorities to deal with same that are binding upon FRANCE 2023 and/or RWCL and that have an impact on the organisation of Rugby World Cup 2023.

Within the same limitations, the HOLDER waives and undertakes to ensure that its insurers waive any direct or subrogation actions against FRANCE 2023 and/or RWCL and its insurers in connection with the events that are described above, and by extension, in case of force majeure. Any ancillary bookings, including travel arrangements, accommodation, purchases, rentals, or in general any services that are booked by the HOLDERS in connection with their attendance at the match, will be at their own expense and risk.

The HOLDER will be responsible for any personal property that they bring into the stadiums, FRANCE 2023 and/or RWCL disclaim liability in case of loss, theft or damage to the personal property of the HOLDER.

The teams that are due to play in the matches, the compositions of the teams, the venues, the dates and times of the events may be modified at any time by decisions taken by the Rugby authorities and/or any administrative authority. Subject to the provisions of paragraph 13 below, neither FRANCE 2023 and/or RWCL nor the entities to which it delegates the provision of services as part of the organisation of the matches will incur any liability as a result.

Any persons that the BUYER brings into a stadium remains under the full responsibility of the BUYER.

The BUYER agrees to ensure that the HOLDER or HOLDERS fully comply with these T&Cs and with the Stadium Rules and Regulations and undertakes to disclose to them the texts of these provisions, or the web links giving access to same. The BUYER acknowledges and agrees that the Tickets that are allocated to them might be for seats that are not located side by side or even near one another.

13. CANCELLATION AND REFUND CONDITIONS

13.1. Scope of validity of the Ticket

FRANCE 2023 and/or RWCL does not guarantee that the match for which the Ticket is sold will be held on the date, at the time and at the venue stated on the Ticket.

FRANCE 2023 and/or RWCL will be entitled to make changes to the time, the date, the duration or the venue of any match, or to any other detail of relevance to any Ticket, in case of unforeseen circumstances, such as force majeure, safety or security issues or decisions taken by any authorised person or by any authority that has jurisdiction to do so.

In case of such a change, FRANCE 2023 and/or RWCL will not be liable to the BUYER of the Tickets, or to any other person, for the costs, expenses or losses arising from this change, save as per the terms that are set out in the following paragraphs.

As soon as possible after the decision to delay, postpone, reschedule or cancel a match, all the information available will be uploaded to the website of France 2023 (tickets.rugbyworldcup.com) and brought to the attention of the BUYER by any available means. Please note that it is also the HOLDER's responsibility to ascertain whether the match has been delayed, postponed, rescheduled or cancelled, whatever its date, time or place.

In accordance with the provisions of articles L. 332-15 and L. 332-16 of the French Sport Code, FRANCE 2023 and/or RWCL will cancel any Ticket(s), and will expel a HOLDER from the stadium, where applicable, as soon as it is informed about a measure decreed by a government body or a court banning the HOLDER in question from entering any stadium.

If a BUYER or a HOLDER commits a violation of these T&Cs or of the Stadium Rules and Regulations, or any fraud or attempted fraud that is detected in the stadium or at the security checkpoints, or any violation of the safety and security regulations that are applicable in sports venues, this will result in the cancellation of the Ticket and the expulsion of the HOLDER from the stadium, if FRANCE 2023 and/or RWCL considers this appropriate.

13.2 Delay

In case of delay (such as if the starting whistle is delayed for any reason whatsoever on the day of the match, whatever the duration of the delay, or the match's start time is deferred, whatever the new arrangements, but not the date), FRANCE 2023 and/or RWCL will not have any obligation to refund to the BUYER any part of the price of the Ticket(s) including any applicable fees or the charitable donation, nor to pay the BUYER any compensation for the delay or for any consequences that this delay might have for the BUYER, for the HOLDER and/or any third parties.

13.3 Interruption

In the event of definitive interruption of the match after it has begun, FRANCE 2023 and/or RWCL will not have any obligation to refund to the BUYER any part of the price of the Ticket(s) including any applicable fees or the charitable donation, nor to pay them any compensation for the subsequent deferral of the match or for any consequences that this might have for the BUYER, the HOLDER, and/or any third parties.

13.4 Postponement

If a match is interrupted in accordance with the terms of paragraph 13.3 or rescheduled for another

date either of the following may apply:

a) if the match is postponed to a different date at the same venue as initially planned: the HOLDER of the Tickets may use the original Ticket(s) to watch the rescheduled match.

b) if the match is postponed to a different date at another venue, FRANCE 2023 and/or RWCL will use its reasonable endeavours to procure that the match takes place in a stadium of equal or greater capacity. FRANCE 2023 and/or RWCL will then issue to the HOLDER of the Ticket(s), Ticket(s) of the same category or of a higher category for the deferred match. If the rescheduled match is held in a stadium with insufficient capacity, the Ticket(s) will be refunded as soon as possible to the BUYER.

13.5 Matches played behind closed doors or with limited capacity

If a match is played behind closed doors or with a limited audience pursuant to a decision taken by FRANCE 2023 and RWCL, whatever the reason for this, the HOLDER's Ticket may be refunded provided that the BUYER requests this to RWCL within fifteen working days following the originally planned date of the match. The refund will be issued to the BUYER, within two months following this date.

13.6. Cancellation

If a match is cancelled outright, the HOLDER's Ticket will be refunded provided that the BUYER requests this to RWCL within forty-five working days following the originally scheduled date of the final Tournament. In case of outright cancellation of the Tournament as a whole, the Ticket will be refunded provided that the BUYER requests this to RWCL within forty-five working days following the date on which the cancellation of the Tournament was made public and brought to the BUYER's attention. The refund will be issued to the BUYER, within two months following that date.

14. CLAIMS

Any claim regarding payment of Tickets will only be considered if it is raised within forty-five days of the order confirmation date. The BUYER may contact RWCL if they have any questions or issues in relation to Ticket claims.

If any provisions of these T&Cs are deemed inapplicable, for any reason, by a court or an authority that has jurisdiction, the other remaining provisions will remain fully in force, in accordance with the intention of the parties.

15. APPLICABLE LAW AND SETTLEMENT OF DISPUTES

These T&Cs are governed and interpreted in accordance with French law.

Any dispute in connection with the purchase or the use of a Ticket allocated by RWCL and purchased from France 2023 must be brought to the attention of RWCL at ticketingteam@worldrugby.org. In the event of a dispute arising between the Parties and relating to these T&Cs, and more generally, any dispute in connection with the purchase or the use of the Tickets, the Parties will cooperate diligently and in good faith in order to find an amicable dispute settlement.

Any dispute arising from the application and interpretation of these T&Cs, and in general, any dispute in connection with the purchase or the use of the Tickets, must be brought before the French courts.